

Results for: Softball New Zealand Stakeholder Survey - Competitive Player

1) I'm a:

Female

63 (48.1%)

Male

68 (51.9%)

2) I am of:

Maori descent

55 (42.0%)

Pacific Island descent

6 (4.6%)

New Zealand European

56 (42.7%)

Other

14 (10.7%)

3) I am:

18 and under

34 (26.0%)

19 and over

97 (74.0%)

4) What Softball Association are you associated with?

Auckland

48 (36.6%)

Bay of Plenty

0 (0.0%)

Canterbury

12 (9.2%)

Central Otago

0 (0.0%)

Counties Manukau

4 (3.1%)

Hawke's Bay

4 (3.1%)

Hutt Valley

14 (10.7%)

Manawatu

1 (0.8%)

Wanganui

0 (0.0%)

Marlborough

4 (3.1%)

Nelson 8 (6.1%)**New Zealand Defence Force** 0 (0.0%)**North Harbour** 9 (6.9%)**North Otago** 0 (0.0%)**Otago** 3 (2.3%)**Southland** 4 (3.1%)**Tairāwhiti (Gisborne)** 0 (0.0%)**Taranaki** 4 (3.1%)**Waikato** 13 (9.9%)**Wellington** 3 (2.3%)**West Coast** 0 (0.0%)

5) Are you on Facebook? If yes, have you 'liked' the Softball New Zealand Facebook page?

Yes 65 (41.7%)**No** 31 (19.9%)**Yes, I have 'liked' the Softball New Zealand Facebook page** 60 (38.5%)

6) How were you introduced to softball?

Through family 67 (57.3%)**Through friends** 24 (20.5%)**Through school** 22 (18.8%)**Other** 4 (3.4%)

7) How many different teams do you play for within your club?

1 89 (76.1%)**2** 26 (22.2%)**3** 2 (1.7%)

8) Do you have the same coach for more than one team?

Yes

47 (40.2%)

No

70 (59.8%)

9) How many Association rep teams do you currently play for?

0

50 (42.7%)

1

50 (42.7%)

2

15 (12.8%)

3

2 (1.7%)

4

0 (0.0%)

10) If you had a choice and were able to play softball on any day of the week, what would it be? You can choose two options if you wish.

Monday

7 (3.3%)

Tuesday

10 (4.7%)

Wednesday

24 (11.3%)

Thursday

20 (9.4%)

Friday

30 (14.1%)

Saturday

99 (46.5%)

Sunday

23 (10.8%)

11) Do you think the level of coaching within your club has improved in recent years?

Yes

84 (71.8%)

Other

33 (28.2%)

12) Quality of play

	1 Strongly disagree	2 Disagree	3 Tend to disagree	4 Neither	5 Tend to agree	6 Agree	7 Strongly agree	Responses	Average Score
The quality of softball is at an acceptable level within my club	3 (2.56%)	5 (4.27%)	16 (13.68%)	10 (8.55%)	40 (34.19%)	28 (23.93%)	15 (12.82%)	117	4.91 / 7 (70.14%)

Members of my team are constantly looking to improve their game	0 (0.00%)	5 (4.27%)	8 (6.84%)	10 (8.55%)	36 (30.77%)	29 (24.79%)	29 (24.79%)	117	5.39 / 7 (77.00%)
Players within my team strive to play at a higher level	0 (0.00%)	5 (4.27%)	8 (6.84%)	12 (10.26%)	25 (21.37%)	32 (27.35%)	35 (29.91%)	117	5.50 / 7 (78.57%)
Competitive teams within my club bring a professional attitude to training, nutrition and player development	1 (0.85%)	9 (7.69%)	20 (17.09%)	18 (15.38%)	35 (29.91%)	28 (23.93%)	6 (5.13%)	117	4.58 / 7 (65.43%)
									5.10 / 7 (72.79%)

13) Once you have stopped playing competitive softball will you:

play social softball

55 (47.0%)

play slow pitch (if available)

4 (3.4%)

become a committee member

2 (1.7%)

become an umpire

4 (3.4%)

become a scorer

1 (0.9%)

become a manager

9 (7.7%)

have no involvement within softball

8 (6.8%)

Other

34 (29.1%)

14) What is the main reason you play softball?

The game itself

73 (62.4%)

Being with my friends

14 (12.0%)

Tournament play

13 (11.1%)

Trainings

0 (0.0%)

Keeping fit

4 (3.4%)

Playing softball in the sun

2 (1.7%)

Other

11 (9.4%)

15) Being a team player Players and club members develop a sense of belonging to a team, whether this is a softball team or teams of volunteers. Being involved provides opportunities for developing positive behaviour; learning to watch out for others and to support others through a team sport.

1 Strongly disagree 2 Disagree 3 Tend to disagree 4 Neither 5 Tend to agree 6 Agree 7 Strongly agree Responses Average Score

My club promotes a sense of belonging to all that belong within the club	0 (0.00%)	1 (1.09%)	4 (4.35%)	6 (6.52%)	23 (25.00%)	38 (41.30%)	20 (21.74%)	92	5.66 / 7 (80.86%)
My club meets my needs as a valued member	1 (1.09%)	2 (2.17%)	4 (4.35%)	10 (10.87%)	23 (25.00%)	34 (36.96%)	18 (19.57%)	92	5.46 / 7 (78.00%)
									5.56 / 7 (79.43%)

16) Respect The ability to celebrate the value in ourselves and others within the softball community

	1 Strongly disagree	2 Disagree	3 Tend to disagree	4 Neither	5 Tend to agree	6 Agree	7 Strongly agree	Responses	Average Score
Members of my club have respect for club facilities	0 (0.00%)	0 (0.00%)	2 (2.17%)	7 (7.61%)	18 (19.57%)	41 (44.57%)	24 (26.09%)	92	5.85 / 7 (83.57%)
Within my club there is general respect for all players, coaches, volunteers and each other and the game	0 (0.00%)	1 (1.09%)	8 (8.70%)	4 (4.35%)	20 (21.74%)	37 (40.22%)	22 (23.91%)	92	5.63 / 7 (80.43%)
									5.74 / 7 (82.00%)

17) Positive behaviour A positive club culture that has good behaviour standards. Coaches, volunteers and parents expect and foster high standards of behaviour on and off the field among players as well as sideline supporters on game day. Please tick "neither" if the alcohol question is irrelevant to you.

	1 Strongly disagree	2 Disagree	3 Tend to disagree	4 Neither	5 Tend to agree	6 Agree	7 Strongly agree	Responses	Average Score
My club promotes an ethos of good behaviour standards	0 (0.00%)	0 (0.00%)	3 (3.26%)	5 (5.43%)	20 (21.74%)	48 (52.17%)	16 (17.39%)	92	5.75 / 7 (82.14%)
Coaches, volunteers and parents within my club foster high standards of behaviour both on and off the diamond on game day	0 (0.00%)	0 (0.00%)	1 (1.09%)	7 (7.61%)	17 (18.48%)	52 (56.52%)	15 (16.30%)	92	5.79 / 7 (82.71%)
Members of my club are proud to represent their community and their families	0 (0.00%)	0 (0.00%)	0 (0.00%)	6 (6.52%)	15 (16.30%)	44 (47.83%)	27 (29.35%)	92	6.00 / 7 (85.71%)
My club has a positive culture in dealing with issues relating to alcohol	0 (0.00%)	3 (3.26%)	5 (5.43%)	31 (33.70%)	9 (9.78%)	33 (35.87%)	11 (11.96%)	92	5.05 / 7 (72.14%)
My club visually promotes values and good behaviour through behavioural examples and written material (i.e. posters, in newsletters etc	2 (2.17%)	3 (3.26%)	7 (7.61%)	20 (21.74%)	22 (23.91%)	28 (30.43%)	10 (10.87%)	92	4.97 / 7 (71.00%)
									5.51 / 7 (78.74%)

18) Mentors Mentoring comes as second nature to many club people. It is often for those ending the conclusion of their career that see their role as giving back to softball, to their club and community. Please tick "neither" if the alcohol question is irrelevant to you.

	1 Strongly disagree	2 Disagree	3 Tend to disagree	4 Neither	5 Tend to agree	6 Agree	7 Strongly agree	Responses	Average Score
There are members within my club used as mentors on various levels to support each other	1 (1.09%)	2 (2.17%)	4 (4.35%)	15 (16.30%)	17 (18.48%)	34 (36.96%)	19 (20.65%)	92	5.42 / 7 (77.43%)
The club has a mentorship program running within its structure	5 (5.43%)	7 (7.61%)	10 (10.87%)	33 (35.87%)	21 (22.83%)	7 (7.61%)	9 (9.78%)	92	4.25 / 7 (60.71%)

If I had a problem drinking excess alcohol I know I could turn to someone within my club for support	5 (5.43%)	3 (3.26%)	6 (6.52%)	36 (39.13%)	16 (17.39%)	11 (11.96%)	15 (16.30%)	92	4.61 / 7 (65.86%)
There is a person in my club I can turn to for guidance if I need advice managing alcohol	4 (4.35%)	4 (4.35%)	3 (3.26%)	35 (38.04%)	16 (17.39%)	16 (17.39%)	14 (15.22%)	92	4.73 / 7 (67.57%)
									4.75 / 7 (67.89%)

19) Club loyalty Loyal members are supporters and volunteers with a strong emotional bond to the club that holds true even through changing times.

	1 Strongly disagree	2 Disagree	3 Tend to disagree	4 Neither	5 Tend to agree	6 Agree	7 Strongly agree	Responses	Average Score
I have a strong emotional bond to my club even through changing times	2 (2.17%)	1 (1.09%)	6 (6.52%)	5 (5.43%)	23 (25.00%)	27 (29.35%)	28 (30.43%)	92	5.60 / 7 (80.00%)
If I left my club for genuine reasons e.g. work, education, travel I would re-affiliate to the same club given the opportunity	2 (2.17%)	1 (1.09%)	4 (4.35%)	6 (6.52%)	18 (19.57%)	26 (28.26%)	35 (38.04%)	92	5.77 / 7 (82.43%)
									5.69 / 7 (81.21%)

20) Family time Clubrooms are an ideal venue to celebrate family milestones such as 21st birthday celebrations, funerals etc. Club rooms are a facility to engage the community, many of whom are non club members.

	1 Strongly disagree	2 Disagree	3 Tend to disagree	4 Neither	5 Tend to agree	6 Agree	7 Strongly agree	Responses	Average Score
My club promotes a family connection	0 (0.00%)	0 (0.00%)	2 (2.17%)	9 (9.78%)	14 (15.22%)	36 (39.13%)	31 (33.70%)	92	5.92 / 7 (84.57%)
My club respects family values	0 (0.00%)	0 (0.00%)	0 (0.00%)	8 (8.70%)	12 (13.04%)	35 (38.04%)	37 (40.22%)	92	6.10 / 7 (87.14%)
My club rooms are regular venue for family events, 21st birthday celebrations, funerals etc	4 (4.35%)	8 (8.70%)	3 (3.26%)	26 (28.26%)	13 (14.13%)	18 (19.57%)	20 (21.74%)	92	4.85 / 7 (69.29%)
									5.62 / 7 (80.33%)

21) Leadership and direction Leadership is about taking people to a place that they would not go to by themselves. Good leaders provide that by delivering and demonstrating purpose, direction, goals and guidance.

	1 Strongly disagree	2 Disagree	3 Tend to disagree	4 Neither	5 Tend to agree	6 Agree	7 Strongly agree	Responses	Average Score
I have confidence in the leadership of my club	3 (3.26%)	0 (0.00%)	4 (4.35%)	4 (4.35%)	27 (29.35%)	29 (31.52%)	25 (27.17%)	92	5.60 / 7 (80.00%)
I am aware of the direction my club is taking	3 (3.26%)	4 (4.35%)	9 (9.78%)	5 (5.43%)	17 (18.48%)	32 (34.78%)	22 (23.91%)	92	5.32 / 7 (76.00%)
I support the direction my club is taking	1 (1.09%)	3 (3.26%)	4 (4.35%)	15 (16.30%)	13 (14.13%)	37 (40.22%)	19 (20.65%)	92	5.42 / 7 (77.43%)
My club contributes positively to the game	0 (0.00%)	0 (0.00%)	3 (3.26%)	2 (2.17%)	19 (20.65%)	38 (41.30%)	30 (32.61%)	92	5.98 / 7 (85.43%)

5.58 / 7
(79.71%)

22) Service delivery A set of principles, standards and policies are required to deliver a consistent experience to the softball community

	1 Strongly disagree	2 Disagree	3 Tend to disagree	4 Neither	5 Tend to agree	6 Agree	7 Strongly agree	Responses	Average Score
My club provides an adequate service to the game at a local level	0 (0.00%)	2 (2.17%)	0 (0.00%)	3 (3.26%)	21 (22.83%)	43 (46.74%)	23 (25.00%)	92	5.87 / 7 (83.86%)
I am aware of my clubs principals and policies	2 (2.17%)	1 (1.09%)	2 (2.17%)	9 (9.78%)	18 (19.57%)	44 (47.83%)	16 (17.39%)	92	5.57 / 7 (79.57%)
My club makes their policies and standards easily accessible to its membership and the general public	2 (2.17%)	1 (1.09%)	7 (7.61%)	18 (19.57%)	19 (20.65%)	30 (32.61%)	15 (16.30%)	92	5.18 / 7 (74.00%)
									5.54 / 7 (79.14%)

23) Communication An exchange of information, ideas that flow from club to membership

	1 Strongly disagree	2 Disagree	3 Tend to disagree	4 Neither	5 Tend to agree	6 Agree	7 Strongly agree	Responses	Average Score
Communication I receive from my club is of high quality	1 (1.09%)	4 (4.35%)	6 (6.52%)	8 (8.70%)	31 (33.70%)	29 (31.52%)	13 (14.13%)	92	5.21 / 7 (74.43%)
I am satisfied with the amount of communication from my club	0 (0.00%)	5 (5.43%)	3 (3.26%)	11 (11.96%)	27 (29.35%)	32 (34.78%)	14 (15.22%)	92	5.30 / 7 (75.71%)
The communication I receive from my club is relevant to my needs	1 (1.09%)	4 (4.35%)	2 (2.17%)	12 (13.04%)	22 (23.91%)	31 (33.70%)	20 (21.74%)	92	5.42 / 7 (77.43%)
My club website contains resources useful to me in my role within softball	5 (5.43%)	4 (4.35%)	8 (8.70%)	25 (27.17%)	23 (25.00%)	17 (18.48%)	10 (10.87%)	92	4.61 / 7 (65.86%)
I know who to contact within my club for information I may require	0 (0.00%)	0 (0.00%)	2 (2.17%)	4 (4.35%)	18 (19.57%)	34 (36.96%)	34 (36.96%)	92	6.02 / 7 (86.00%)
									5.31 / 7 (75.89%)

24) Quality of Relationship Commitment and satisfaction between club representatives and club members.

	1 Strongly disagree	2 Disagree	3 Tend to disagree	4 Neither	5 Tend to agree	6 Agree	7 Strongly agree	Responses	Average Score
I have a strong relationship with my local club	3 (3.26%)	0 (0.00%)	0 (0.00%)	7 (7.61%)	18 (19.57%)	32 (34.78%)	32 (34.78%)	92	5.84 / 7 (83.43%)
Club representatives are open and transparent in their interactions	1 (1.09%)	0 (0.00%)	4 (4.35%)	9 (9.78%)	22 (23.91%)	39 (42.39%)	17 (18.48%)	92	5.57 / 7 (79.57%)
Club representatives are enthusiastic and willing to help	0 (0.00%)	1 (1.09%)	5 (5.43%)	8 (8.70%)	17 (18.48%)	38 (41.30%)	23 (25.00%)	92	5.68 / 7 (81.14%)
Club representatives listen to my point of view	0 (0.00%)	2 (2.17%)	6 (6.52%)	10 (10.87%)	21 (22.83%)	31 (33.70%)	22 (23.91%)	92	5.51 / 7 (78.71%)

Club representatives are readily accessible	0 (0.00%)	2 (2.17%)	2 (2.17%)	9 (9.78%)	16 (17.39%)	44 (47.83%)	19 (20.65%)	92	5.68 / 7 (81.14%)
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5.66 / 7
(80.80%)

25) Thank you for taking part in our stakeholder survey! Your time is greatly appreciated! Please add your first name and mobile phone number so we can put you into the draw for a \$300 voucher from Sirius Sports.
